



Advanced Imaging Centers

LEESBURG ■ THE VILLAGES ■ CLERMONT

Leesburg

211 N. 1st Street
Historic Downtown

(352) 435-0111 phone
(352) 435-0148 fax

The Villages

13940 US 441/27
Oakland Hills Prof. Plaza

(352) 750-1551 phone
(352) 435-0148 fax

Clermont

262 Mohawk Road
Near South Lake Hospital

(352) 243-2111 phone
(352) 243-2112 fax

PATIENT SATISFACTION SURVEY

We would like to know how you feel about the services we provide so we can make sure we are meeting your needs. Your responses are directly responsible for improving these services. All responses will be kept confidential and anonymous. Thank you for your time.

Age: _____

Sex: __Male __Female

PLEASE CIRCLE HOW WELL YOU THINK WE ARE DOING IN THE FOLLOWING AREAS:

GREAT: 5
GOOD: 4
OK: 3
FAIR: 2
POOR: 1

EASE OF GETTING CARE:

Ability to get in to be seen: 5 4 3 2 1
Hours Center is open: 5 4 3 2 1
Convenience of Center's location: 5 4 3 2 1
Prompt return on calls: 5 4 3 2 1

WAITING:

Time in waiting room: 5 4 3 2 1
Time in exam room: 5 4 3 2 1
Waiting for tests to be performed: 5 4 3 2 1
Waiting for test results: 5 4 3 2 1

STAFF AND TECHS:

Listens to you: 5 4 3 2 1
Takes enough time with you: 5 4 3 2 1
Explains what you want to know: 5 4 3 2 1
Gives you good advice and treatment: 5 4 3 2 1

ALL OTHERS:

Friendly and helpful to you: 5 4 3 2 1
Answers your questions: 5 4 3 2 1

FACILITY:

Neat and clean building: 5 4 3 2 1

Ease of finding where to go: 5 4 3 2 1

Comfort and Safety while waiting: 5 4 3 2 1

Privacy: 5 4 3 2 1

CONFIDENTIALITY:

Keeping my personal information private: 5 4 3 2 1

The likelihood of referring your friends and relatives to us: 5 4 3 2 1

What do you like best about our center?

What do you like least about our Center?

Suggestions for improvement?

Thank you for completing our Survey!